



Date: _____ Customer Name: _____

Account Number: _____ Address: _____

SVUD does not provide adjustments for leaks, unexplained water usage or water line/appliance failures. SVUD has coordinated with ServLine's Protection Programs for all adjustments due to any of these circumstances.

\$2.45 - Leak Loss Protection Program for Residential Single Occupancy

ServLine offers protection against a costly water bill caused by unexpected leaks. A qualifying leak or line break between the meter and the foundation of the house is covered up to \$2,500 per occurrence in the event of a costly water bill **once every 12 months** after the active cause of the leak has been repaired.

All eligible Savannah Valley Utility District residential customers are **AUTOMATICALLY** enrolled in ServLine's Water Leak Loss Protection Program. **Sign below to DECLINE protection and accept full responsibility for all excess water charges caused by a water leak.**

I decline Leak Loss Protection and agree to pay any excess water bills due to leaks or line breaks that would have previously been adjusted by ServLine's Leak Loss Protection Program.

Signature: _____ Date: _____

\$4.65 - Water Line Protection for Residential Single Occupancy

ServLine offers Line Protection against costly water service line replacement or repairs up to \$10,000 per qualifying repair. This optional Protection can be used per occurrence and helps protect your finances from qualifying service line cracks or breaks occurring on your property from the water meter to the foundation.

You are responsible for costs associated with exterior water line failures on your property, and everything from erosion to soil acidity to outdated practices for installing pipe can lead to issues far sooner than expected. In case you need to get your infrastructure up and running again in the event of a crack or break to your water line, we encourage you to consider optional line repair and replacement coverage before that happens.

Yes, sign me up for Water Line Protection

No, I decline Water Line Protection

Signature: _____ Date: _____