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Protection programs that provide  
peace of mind



Savannah Valley Utility District  
ServLine Protection Programs



————— **Contact us Today** —————  
Call 423-961-8060

# Savannah Valley Utility District's ServLine® Protection Programs

Effective January 1, 2017

## Savannah Valley Utility District's Leak Loss Protection Program\*

Savannah Valley Utility District offers protection against costly service bills caused by unexpected leaks. Savannah Valley Utility District offers up to \$2,500 coverage per occurrence and includes:

**Residential Single Occupancy:** 1 residential unit/structure

In the event of a costly water bill caused by high water usage due to a qualifying leak or line break, Savannah Valley Utility District's leak loss protection program covers the costly utility bill once the active cause of the leak has been repaired.

**All eligible Savannah Valley Utility District residential customers are automatically enrolled in our optional expanded Water Leak Loss Protection Program and charges will appear on your utility bill. Call us at 423-961-8060 to decline protection and accept full responsibility for all excess water charges caused by a water leak.**

### Water Leak Loss

Residential Single Occupancy ...\$2.45 per month

## Line Protection Program†

Exterior water service line repair or replacement can be costly. Help guard the exterior water service line of your on your property today and get up to \$10,000 per qualifying repair. This optional plan helps protect your finances from qualifying service line cracks or breaks occurring on your property from the water meter to the foundation.

You are responsible for costs associated with exterior water line failures on your property, and everything from erosion to soil acidity to outdated practices for installing pipe can lead to issues far sooner than expected. In case you need to get your infrastructure up and running again in the event of a crack or break to your water line, we encourage you to consider *optional* line repair and replacement coverage before that happens.

See below for more Information. **Call 423-961-8060.**

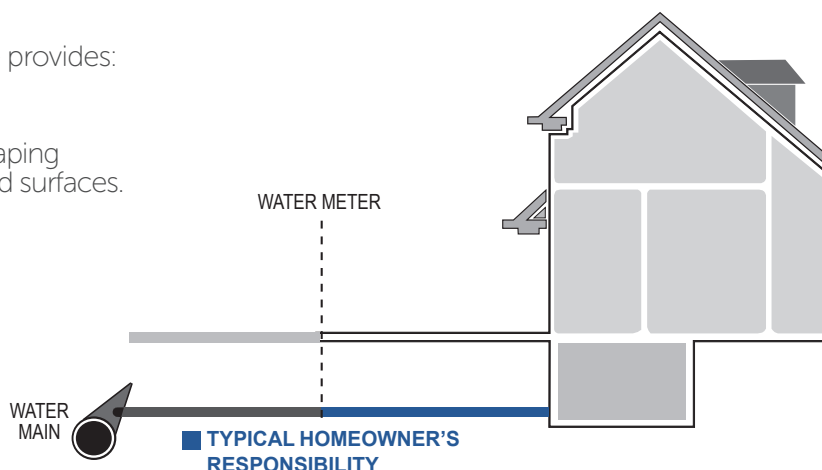


### Protection for your exterior water service line

Protection for your exterior water service line provides:

- Up to \$10,000 per qualifying repair.
- **Per qualifying repair: Up to \$500** for landscaping restoration and up to \$500 for privately paved surfaces.
- No Deductible

Residential .....\$4.65 per month



**Contact us Today**  
**call 423-961-8060 today**

**\*Information for the Savannah Valley Utility District Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2" meter. High water bills due to leaks occurring after 1/1/17 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment.

**†Information for the Line Protection Program:** Line Protection covers pipes up to 2" meter. 30 day wait period for enrollment or re-enrollment. Not Qualifying: Water meters, water meter pit or water meter vault.

Call Savannah Valley Utility District at 423-961-8060, Savannah Valley Utility District's dedicated ServLine phone number, for more information and request a copy of the full terms and restrictions for any of the programs. The financial obligations of Savannah Valley Utility District Leak Loss and Line Protection Programs are backed by an insurance policy procured as part of the ServLine program.

Disclaimer: The information presented herein is not a contract, binder, or agreement to extend insurance coverage. The contents herein are intended as an announcement without any express or implied coverage of any kind. Payments of benefits are subject to all terms, conditions, limitations, and exclusions of the member's participation at the time of service.