

SAVANNAH VALLEY UTILITY DISTRICT

PAYMENT INFORMATION FOR CUSTOMERS

1. **PAYMENT FOR YOUR WATER BILL IS DUE ON THE DUE DATE SHOWN ON YOUR BILL. THIS DATE WILL BE THE SAME EVERY MONTH.**
2. THERE WILL BE A MINIMUM BILL REGARDLESS OF CONSUMPTION AS LONG AS THE ACCOUNT STAYS ACTIVE.
3. FAILURE TO RECEIVE A BILL DOES NOT RELEASE YOU FROM LIABILITY FOR THE PAYMENT OF THE BILL OR ASSOCIATED PENALTIES.
4. PAYMENT MUST BE MADE **IN FULL** BY THE DUE DATE. IF PAYMENT IS NOT RECEIVED WITHIN **10 DAYS OF THE DUE DATE, (DUE DATE INCLUDED)** WATER SERVICE WILL BE INTERRUPTED.
5. A DELINQUENCY FEE OF \$35.00 WILL BE ADDED TO THE ACCOUNT ON THE CUTOFF DATE SHOWN ON YOUR BILL.
6. IF PAYMENT IS RECEIVED AFTER 3:00PM FOR A LOCKED ACCOUNT, A \$20.00 AFTER HOURS FEE WILL BE ADDED TO YOUR ACCOUNT IF YOUR WATER SERVICE IS RESTORED THAT DAY.
7. REMOVAL OF, OR TAMPERING WITH, THE LOCK ON OUR METER INCURS AN ADDITIONAL FEE OF \$100.00 TO THE ACCOUNT.
8. METERS WILL ONLY BE UNLOCKED AFTER PAYMENT FOR PAST DUE AMOUNTS AND ALL PENALTIES HAS BEEN RECEIVED IN FULL. **NO BALANCE WILL BE CARRIED OVER TO THE NEXT BILL**
9. FOR INFORMATION ABOUT YOUR BILL, CONTACT OUR OFFICE OR LOG ONTO OUR WEBSITE: www.svud.org .

CUSTOMER SIGNATURE _____